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13

14 UNITED STATES DISTRICT COURT
15 CENTRAL DISTRICT OF CALIFORNIA
16

17 CHELSEY WIEDENBECK,
18 INDIVIDUALLY AND ON BEHALF
OF ALL OTHERS SIMILARLY
19 SITUATED,

20 Plaintiff,

21 v.

22 UNITED EDUCATION INSTITUTE,
d.b.a. UEI COLLEGE,

23 Defendant.
24
25
26
27
28

Case No. 15-CV-00810-CJC-JEMx

Hon. Cormac J. Carney

CLASS ACTION

**DEFENDANT UNITED
EDUCATION INSTITUTE, d.b.a.
UEI COLLEGE'S ANSWER TO
COMPLAINT**

Complaint Filed: May 26, 2015

1 Defendant United Education Institute, d.b.a. UEI College (“UEI”)
2 submits the following answer and affirmative defenses to the Complaint of Plaintiff
3 Chelsey Wiedenbeck (“Plaintiff”).
4

5 1. UEI admits Plaintiff has brought this Complaint for damages
6 based on her allegations, but otherwise denies the allegations of paragraph 1.
7

8 2. In paragraph 2, Plaintiff alleges legal conclusions about the
9 purpose and intent of the Telephone Consumer Protection Act (“TCPA”) 47 U.S.C.
10 § 227 *et seq.*, for which no response is required.
11

12 3. In paragraph 3, Plaintiff alleges legal conclusions about the
13 purpose and intent of the TCPA for which no response is required.
14

15 4. In paragraph 4, Plaintiff alleges legal conclusions about the
16 purpose and intent of the TCPA for which no response is required.
17

18 **Jurisdiction and Venue**
19

20 5. UEI denies the factual allegations and does not respond to the
21 legal conclusions of paragraph 5.
22

23 6. UEI admits it is authorized to do business in this district and that
24 it does business in this district, but lacks sufficient information or knowledge
25 regarding the remaining factual allegations of paragraph 6 and on that basis denies
26 them. UEI does not respond to the legal conclusions of paragraph 6 regarding
27 venue.
28

Parties

7. UEI lacks sufficient information or knowledge regarding the factual allegations of paragraph 7 and on that basis denies them. UEI does not respond to the legal conclusions of paragraph 7 regarding whether Plaintiff is a “person” within the meaning of 41 U.S.C. § 153(3).

8. UEI admits that it is a California corporation and that its principal place of business is in Irvine, California, and it conducts business in the California and the County of San Bernardino. UEI does not respond to the legal conclusions of paragraph 8 regarding whether UEI is a “person” within the meaning of 47 U.S.C. §153 (39).

Factual Allegations

9. UEI admits that at all relevant times, it conducted business in the State of California, the County of San Bernardino, and within this judicial district.

10. UEI denies that Plaintiff never entered into a business relationship with UEI.

11. UEI lacks sufficient information or knowledge regarding the allegations of paragraph 11 and on that basis denies them.

12. UEI lacks sufficient information or knowledge regarding the allegations of paragraph 12 and on that basis denies them.

1 13. UEI lacks sufficient information or knowledge regarding the
2 allegations of paragraph 13 and on that basis denies them.

3
4 14. UEI denies the factual allegations and does not respond to the
5 legal conclusions of paragraph 14.

6
7 15. UEI denies the factual allegations and does not respond to the
8 legal conclusions of paragraph 15.

9
10 16. UEI lacks sufficient information or knowledge regarding the
11 allegations of paragraph 16 and on that basis denies them. UEI does not respond to
12 the legal conclusions of paragraph 16 regarding the meaning of telephone
13 solicitation.

14
15 17. UEI lacks sufficient information or knowledge regarding the
16 allegations of paragraph 17 and on that basis denies them. UEI does not respond to
17 the legal conclusions of paragraph 17 regarding the meaning of emergency
18 purposes.

19
20 18. UEI lacks sufficient information or knowledge regarding the
21 allegations of paragraph 18 and on that basis denies them. UEI does not respond to
22 the legal conclusions of paragraph 18.

23
24 19. UEI denies the factual allegations and does not respond to the
25 legal conclusions of paragraph 19.

26
27 20. UEI denies the allegations of paragraph 20.
28

Class Action Allegations

21. UEI admits that Plaintiff purports to bring this action on behalf of herself and a class of others allegedly similarly situated, but otherwise denies the allegations of paragraph 21.

22. UEI admits that Plaintiff purports to represent a class of individuals, but otherwise denies the allegations of paragraph 22.

23. UEI admits that Plaintiff purports to represent a class of individuals, but otherwise denies the allegations of paragraph 23.

24. UEI denies the allegations of paragraph 24.

25. UEI lacks sufficient information or knowledge and on that basis denies the allegations of paragraph 25.

26. UEI denies the allegations of paragraph 26.

27. UEI denies the factual allegations and does not respond to the legal conclusions of paragraph 27.

28. UEI denies the allegations of paragraph 28.

29. UEI denies the allegations of paragraph 29.

30. UEI lacks sufficient information or knowledge and on that basis denies the allegations of paragraph 30.

1 31. UEI denies the allegations of paragraph 31.

2
3 32. UEI denies the allegations of paragraph 32.

4
5 **First Cause of Action**

6 **Negligent Violations of the Telephone Consumer Protection Act**

7 **47 U.S.C. § 227 et seq.**

8
9 33. Though no response is required to paragraph 33, UEI
10 incorporates its previous responses.

11
12 34. UEI denies the allegations of paragraph 34.

13
14 35. UEI denies the allegations of paragraph 35.

15
16 36. UEI denies the allegations of paragraph 36.

17
18 **Second Cause of Action**

19 **Knowing and/or Willful Violations of the Telephone Consumer Protection Act**

20 **47 U.S.C. § 227 et seq.**

21
22 37. Though no response is required to paragraph 37, UEI
23 incorporates its previous responses.

24
25 38. UEI denies the allegations of paragraph 38.

26
27 39. UEI denies the allegations of paragraph 39.

1 40. UEI denies the allegations of paragraph 40.

2
3 **Prayer for Relief**
4

5 UEI admits that Plaintiff seeks to certify the class and requests other
6 relief as may be just or proper, but denies that such relief should be granted.
7

8 UEI denies the factual allegations and does not respond to the legal
9 conclusions in the first bullet point under the First Cause of Action for Negligent
10 Violation of the TCPA, 47 U.S.C. § 227 *et seq.*
11

12 UEI denies the factual allegations and does not respond to the legal
13 conclusions in the second bullet point under the First Cause of Action for Negligent
14 Violation of the TCPA, 47 U.S.C. § 227 *et seq.*
15

16 UEI denies the factual allegations and does not respond to the legal
17 conclusions in the third bullet point under the First Cause of Action for Negligent
18 Violation of the TCPA, 47 U.S.C. § 227 *et seq.*
19

20 UEI denies the factual allegations and does not respond to the legal
21 conclusions in the first bullet point under the Second Cause of Action for
22 Knowing/Willful Violation of the TCPA, 47 U.S.C. § 227 *et seq.*
23

24 UEI denies the factual allegations and does not respond to the legal
25 conclusions in the second bullet point under the Second Cause of Action for
26 Knowing/Willful Violation of the TCPA, 47 U.S.C. § 227 *et seq.*
27
28

1 UEI denies the factual allegations and does not respond to the legal
2 conclusions in the third bullet point under the Second Cause of Action for
3 Knowing/Willful Violation of the TCPA, 47 U.S.C. § 227 *et seq.*

4
5 **Trial by Jury**

6
7 UEI admits that Plaintiff demands a jury trial, but does not respond to
8 the legal conclusion that she is entitled to one.

9
10 **AFFIRMATIVE DEFENSES**

11 UEI alleges the following affirmative defenses. UEI asserts these
12 affirmative defenses prior to discovery, to preserve its rights, and to preclude any
13 claim of waiver. By alleging these affirmative defenses, UEI does not admit to any
14 facts or that it has the burden of proof and/or persuasion.

15 **FIRST AFFIRMATIVE DEFENSE**

16 Arbitration

- 17 1. Plaintiff's claims are subject to arbitration.

18
19 **SECOND AFFIRMATIVE DEFENSE**

20 Prior Express Consent

- 21 1. Plaintiff gave prior express consent to receiving any phone calls.

22
23 **THIRD AFFIRMATIVE DEFENSE**

24 No Use Of ATDS

- 25 2. No calls were made using an “Automatic Telephone Dialing
26 System” within the meaning of the Telephone Consumer Protection Act.

1 FOURTH AFFIRMATIVE DEFENSE

2 No Agency

3 3. UEI did not make the alleged phone calls. Anyone who may
4 have made the alleged phone calls was not an employee or agent of UEI, and thus
5 UEI cannot be liable.

6
7 FIFTH AFFIRMATIVE DEFENSE

8 Lack of Intent/Good Faith/Not Willful or Knowing

9 4. UEI did not act willfully or knowingly with respect to any
10 violation. Instead, UEI acted in good faith and without intent to harm Plaintiff or to
11 engage in any known wrongful act or violation of law. Any violation occurred
12 notwithstanding the maintenance of procedures reasonably adopted to avoid
13 wrongful acts or violations of law.

14
15 SIXTH AFFIRMATIVE DEFENSE

16 FCC Primary Jurisdiction

17 5. The Federal Communications Commission ("FCC") has primary
18 jurisdiction regarding some or all of the issues in dispute in this matter.

19
20 SEVENTH AFFIRMATIVE DEFENSE

21 Jurisdiction/Venue

22 6. Plaintiff's claims are barred due to lack of jurisdiction and/or
23 improper venue.

24
25 FIRST AFFIRMATIVE DEFENSE

26 Lack of Capacity

27 7. Plaintiff lacks the legal capacity to bring this complaint.

1 SECOND AFFIRMATIVE DEFENSE

2 Misjoinder of Parties

3 8. Plaintiff has failed to join an indispensable party, including but
4 not limited to any alleged third party agent of UEI that might have made the alleged
5 calls.

6
7 THIRD AFFIRMATIVE DEFENSE

8 Collateral Action/First-To-File Rule

9 9. There is another action pending between substantially the same
10 parties that arises from the same or similar transaction.

11
12 FOURTH AFFIRMATIVE DEFENSE

13 Collateral Estoppel

14 10. There has been an adjudication between substantially the same
15 parties regarding the same or similar issues and facts raised in the present action.

16
17 FIFTH AFFIRMATIVE DEFENSE

18 Res Judicata

19 11. There has been an adjudication between substantially the same
20 parties of the same cause of action brought in the present action.

21
22 SIXTH AFFIRMATIVE DEFENSE

23 Preemption

24 12. Plaintiff's claims are preempted.

25
26 SEVENTH AFFIRMATIVE DEFENSE

27 Abstention

28 13. The Court should abstain from adjudicating Plaintiff's claims.

EIGHTH AFFIRMATIVE DEFENSE

Illegal

14. Plaintiff's claims are barred, in whole or in part, by law.

NINTH AFFIRMATIVE DEFENSE

Compliance with Law

15. UEI's conduct was prescribed by law and UEI complied with that law. UEI is therefore shielded from liability.

TENTH AFFIRMATIVE DEFENSE

Estoppel

16. The doctrine of estoppel bars Plaintiff from recovering.

ELEVENTH AFFIRMATIVE DEFENSE

Unclean Hands

17. The doctrine of unclean hands bars Plaintiff from recovering.

TWELFTH AFFIRMATIVE DEFENSE

Statutes of Limitation

18. Plaintiff has failed to bring her claim within the statutory time limit required by the applicable statute of limitation.

THIRTEENTH AFFIRMATIVE DEFENSE

Laches

19. Plaintiff's unreasonable delay bars Plaintiff from recovering under the doctrine of laches.

1 FOURTEENTH AFFIRMATIVE DEFENSE

2 Waiver

3 20. The doctrine of waiver bars Plaintiff from recovering.
4

5 FIFTEENTH AFFIRMATIVE DEFENSE

6 Fault of Plaintiff

7 21. Plaintiff, by her own conduct, caused or contributed to her
8 damages.
9

10 SIXTEENTH AFFIRMATIVE DEFENSE

11 Fault Of Third Parties

12 22. Third parties to this action caused or contributed to Plaintiff's
13 damages.
14

15 SEVENTEENTH AFFIRMATIVE DEFENSE

16 Standing

17 23. Plaintiff lacks standing to bring her claim.
18

19 EIGHTEENTH AFFIRMATIVE DEFENSE

20 Failure to Mitigate

21 24. Plaintiff has failed to mitigate her damages.
22

23 NINETEENTH AFFIRMATIVE DEFENSE

24 No Knowing Or Willful Misconduct

25 25. Any conduct by UEI was not a knowing or willful violation of
26 the TCPA.
27
28

1 TWENTIETH AFFIRMATIVE DEFENSE

2 No Proximate Cause

3 26. UEI did not proximately cause any damages, injury, or violation
4 alleged in the First Amended Complaint.

5
6 TWENTY-FIRST AFFIRMATIVE DEFENSE

7 No Statutory Damages

8 27. Plaintiff's statutory damage claim fails to meet the requirements
9 of the law, violates UEI's due process rights protected by the U.S. and California
10 Constitutions, and violates the constitutional prohibition against excessive fines.

11
12 TWENTY-SECOND AFFIRMATIVE DEFENSE

13 No Ratification

14 28. UEI did not ratify or approve of any intentional, willful,
15 malicious, fraudulent, or oppressive acts of any of its employees or agents.

16
17 TWENTY-THIRD AFFIRMATIVE DEFENSE

18 Release

19 29. UEI has been released of some or all obligations to Plaintiff.

20
21 TWENTY-FOURTH AFFIRMATIVE DEFENSE

22 Privilege

23 30. UEI's actions were privileged, and thus shielded from liability.

24
25 TWENTY-FIFTH AFFIRMATIVE DEFENSE

26 Justification

27 31. UEI's actions were justified, and thus shielded from liability.

1 TWENTY-SIXTH AFFIRMATIVE DEFENSE

2 No Class Action

3 32. Class treatment is inappropriate due to lack of commonality,
4 typicality, and adequacy, and because a class action is not otherwise a superior
5 method of adjudicating this dispute.

6
7 TWENTY-SEVENTH AFFIRMATIVE DEFENSE

8 *De Minimus* Harm

9 33. The contribution of UEI to Plaintiff's alleged harm, if any, was
10 *de minimus*.

11
12 **RESERVATION OF RIGHT TO AMEND**

13
14 UEI reserves the right to amend its answer to incorporate additional
15 affirmative defenses at a later time.

16
17 **PRAYER FOR RELIEF**

18
19 UEI prays for relief as follows:

- 20 1. That Plaintiff take nothing by reason of her Complaint;
21
22 2. That judgment be entered in UEI's favor;
23
24 3. That UEI be awarded its reasonable costs and, if applicable, fees;
25 and
26
27
28

1 4. That UEI be awarded such other and further relief as this Court
2 deems just and proper.

3
4 Dated: August 21, 2015

5 SHEPPARD, MULLIN, RICHTER & HAMPTON
6 LLP

7 By /s/ Mercedes A. Cook
8 SHANNON Z. PETERSEN
9 MERCEDES A. COOK

10 Attorneys for Defendant United Education
11 Institute, d.b.a. UEI College
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